



TO: TRIBAL GAMING REGULATORY AGENCIES
FROM: KEN BILLINGSLEY, REGION DIRECTOR
SUBJECT: GAMING AGENT TRAINING
DATE: 06/26/08

NIGC has arranged with IGT to provide Gaming Agent Training. There will be two, four day sessions to be held at the IGT facility on these dates:

The training dates will be July 29- August 1, 2008 & August 4-7, 2008. The classes are 9AM – 4PM with a lunch break daily.

The IGT facility address is:

IGT – New Mexico
8442 Washington PL NE
Albuquerque NM 87113
(505)858-3852

Due to space limitations, each tribe may only send one individual per session for a maximum of two attendees.

Please contact Emily Molina at the Phoenix Region office with the names of the attendees by 08/24/07. Ms. Molina can be reached telephonically at (602) 640-2951 ext. 302, or by e-mail at emily_molina@nigc.gov.

A class outline and list of hotels near the IGT facility is included.

MT325 Gaming Agent Training (4 days)

This class is designed for Gaming Agents in all gaming jurisdiction. This course will give you a better understanding of machine operations. Through lecture, discussion and hands-on practice you will learn about the machine hardware and firmware, security features, program summary reports, pay tables and problem resolution.

This course will discuss:

Orientation

Safety/ESD

IGT Product overview

Machine Components

Game operation

Information resources

Reel assembly and PAR sheets

Coin-in components

Coin out assembly

Bill acceptor module

Logic Components

Program software

Program verification

Theft Scenario reviews

Upon completing this course the student will be able to:

Identify IGT machine types

Identify machine component

Practice the proper safety procedures for both personal and machine safety.

Identify security features

Utilize machine firmware to assist in resolving disputes.

Albuquerque Hotel List

Marriot Courtyard
5151 Journal Center Blvd NE
Albuquerque NM 87109
(505) 823-1919

Holiday Inn Express (505) 797-2291
5401 Alameda Blvd
Albuquerque, NM 87113